



aquarium & pond  
services

## LIVESTOCK GUARANTEE\*

Thank you for purchasing your aquarium livestock directly from us. Your fish purchase is guaranteed against death for 30 days, starting from the purchase date shown.

At SHINY FISH, we carefully select and support local fish wholesalers which hold the highest standards. We also quarantine our fish for a minimum of two weeks before they are introduced into your system and that is why we offer this guarantee. However, it's impossible to know if a fish is completely free of issues so the following terms and conditions apply:

### TERMS & CONDITIONS:

- Aquarium must be maintained 100% by SHINY FISH for a minimum of 3 visits
- Compatibility needs to be cleared by a SHINY FISH Technician
- A SHINY FISH technician must introduce the fish to the system
- SHINY FISH is not responsible for any sickness or parasite that may develop in the aquarium
- This guarantee does not cover common accidental deaths by the system or customer negligence
- We reserve the right to void the guarantee at any time

\*This guarantee is limited to specific Salt-Water Livestock, please ask for details prior to purchase